

Voice2Pager™ Subscriber Guide

Welcome! This guide explains setup, service features, reminders, message delivery, and account management.

1. Signing up for the service

Order Voice2Pager™ at **voice2pager.com** or from the PagersDirect™ store at **pagersdirect.net**. The email address used during signup is also used to access the web portal.

Every new account starts with a 7-day free trial with no credit card required. We set up your dedicated Voice2Pager™ number, configure your destinations, and email you when service is active.

2. Approving your email and accessing the web portal

- Open the welcome email from PagersDirect™ and follow the invitation to set your portal password.
- If the link expires, use "Forgot password" on the portal sign-in page.
- Sign in at voice2pager.com with your email and password.

If the welcome email does not arrive, check spam or promotions, then contact support@pagersdirect.net.

3. Opting in to SMS text notifications

SMS paging is an optional Full Service add-on. Every mobile number must opt in once before receiving texts.

- Visit voice2pager.com/sms-optin.
- Enter the mobile number and check the consent box. Repeat for each SMS destination.
- Reply STOP to opt out or HELP for help. Carrier message and data rates may apply.

4. What you can do in the web portal

The portal is your control center. Full Service subscribers can:

- Read dated and time-stamped voicemail transcripts and play original recordings.
- See Caller ID and manage a custom outgoing greeting.
- Add or update pager, pager app, email, and text destinations.
- Block unwanted callers and turn on Emergency Mode.
- Control 160-character truncation, V2P+ caller review, Call-in Playback, and the free web send page.
- Create, pause, and delete Reminder Electronic Messaging (REM) reminders.

Full Service feature: Reminder Electronic Messaging (REM)

Schedule one-time or repeating reminders for medications, appointments, and other tasks. Each reminder is delivered with a **REM:** prefix to your pager, pager app, text, and email destinations and counts as one message from your monthly allowance. Set reminders in the portal; phone setup is also available when enabled for your account.

5. Plans and included features

Voice2Pager™ Essentials Service Plan — \$19.95/month

- Dedicated Voice2Pager™ number and AI voicemail transcription
- Caller ID included with every message
- Up to 100 messages per month
- 2 destinations: your email and your pager or pager app
- Inbound email and numeric paging at no charge
- Automatic translate-to-English and free web send page
- Emergency Mode, 160-character choice, and optional Call-in Playback
- Additional destinations: \$2/month each

Voice2Pager™ Full Service Plan — \$29.95/month

- Everything in Essentials, with up to 500 messages per month
- 4 destinations: your email plus any combination of pagers, pager apps, or email addresses
- Full portal with message and voicemail history
- Custom greeting and unwanted-caller blocking
- Inbound SMS receiving at no charge
- REM one-time and repeating reminders; each delivery counts as one message
- Emergency Mode, 160-character choice, Call-in Playback, and V2P+
- Additional destinations: \$2/month each; SMS paging: \$10/month per number

Pricing at a glance

Item	Price	Includes
Essentials	\$19.95/mo	100 messages and 2 destinations
Full Service	\$29.95/mo	500 messages, 4 destinations, portal and REM
Extra pager/email/app	+\$2/mo each	Beyond plan allowance
SMS destination	+\$10/mo each	Full Service only
Toll-free number	+\$15/mo	Optional
100-message top-off	\$6.95 once	Unused messages roll over
500-message top-off	\$24.95 once	Unused messages roll over

Top-offs require an active paid plan and do not replace the subscription. Cancel any time; service continues through the paid month. Voice2Pager™ is available to U.S. customers only.

6. Message length: 160 characters or full text?

Each destination has a Limit to 160 characters setting. Turn it on for traditional pager-length messages, or off for Full Message Mode on email and pager-app destinations.

- Voicemail transcripts: delivered in full with no transcript-length cap.
- Inbound text messages: up to 1,600 characters.
- Web send and inbound email pages: up to 1,000 characters.
- The portal stores the complete message and original recording.

Physical pagers and SMS destinations receive a 160-character version because carriers may shorten longer messages. Full Message Mode is included with both plans; Full Service subscribers can change it in the portal.

7. Sending a page by email

Anyone can page your destinations by emailing your 10-digit Voice2Pager™ number:

your10digitnumber@mail.voice2pager.com

- Use 10 digits with no spaces, dashes, or leading 1.
- The sender, subject, and email body are included in the page.
- Each inbound email counts as one message against the monthly allowance.

8. Reminder Electronic Messaging (REM)

REM is included with the Full Service plan. Use it for medication times, appointments, recurring duties, and other personal reminders.

- Choose a one-time, daily, weekday, or selected-day schedule and your time zone.
- Manage reminders from the web portal. Phone setup can be enabled by PagersDirect™ for your account.
- A reminder is sent to all configured pager, pager app, email, and text destinations.
- Every reminder begins with "REM:" and uses one message from the monthly allowance.
- Pause or delete a reminder at any time. Delivery normally occurs within about five minutes of its scheduled time.

9. Need help?

Call PagersDirect™ at (877) 472-4370 or email support@pagersdirect.net.